

# Organizational Enrgergy Discovery Report for: Chris Coddington

## **Organizational Energy Discovery**

The Organizational Energy Discovery is designed to provide a representation of how you are progressing with building an organization. You'll rank 85 items in the categories of Business Communication, Business Results, Client Engagement, Business Leadership, Supplier Engagement, Business Values, Business Operations Competence and Business Trust to see a representation of how you are progressing with building your organization.

## **Section 1: Business Communication Attributes**

Name	Chris Coddington
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The vision and goals of the company are clear and regularly communicated	*****
Open inter company communication is sustained between all areas	****
There is clear communication of the value of products/services	*****
Internal meetings are positive and constructive	****
Great ability to understand and adapt communication for different people/situations	****
Adept at providing appropriate levels of information	*****
The company prides itself in communicating the truth transparently	****
The open communication of ideas is fostered	*****
Expectations are positively managed to align ourselves with others	<b>★★★★★☆☆</b>

Ca	ılm commu	nication is	demonstrated
in	situations	of potential	conflict



**Business Communication Attributes Calculation** 

6

#### **Section 2: Business Results Attributes**

The organizational structure is
aligned to support delivery of
products/services



The company has a strong strategic plan that addresses revenue growth



There are aligned priorities to meet key corporate objectives



The company has consistent and objective measurement systems which motivate performance



The company operates with a business framework that supports excellence across the business



The company has a detailed understanding of its client base



The business has a good balance between being task focused and building relationships



The company has a strong focus on planned outcomes for clients



An ability to confront challenges in a timely and effective manner is demonstrated



Accountability to company goals is monitored while simultaneously building strong relationships



**Business Results Attributes Calculations** 

6.10

## **Section 3: Client Engagement Attributes**

<b>3.3</b>	
The company's clients are highly engaged	*****
Clients refer business and speak passionately about the company	*****
The company is brilliant at resolving clients concerns	*****
The company is approachable for clients to ask questions and raise problems	****
Client communication differences are respected and accepted	*****
There is clear demonstration of engagement in client feedback	*****
Clients speak passionately about the company	*****
There is pride in assisting clients develop their business	*****
We are the best at providing regular communications to our clients	*****
Regular meetings are arranged based on client communication preferences	*****
Client Engagement Attributes Calculation	5.80

### **Section 4: Business Leadership Attributes**

in behaviors for employees Leaders in this organization are authentic - (Walks the Talk - Vision and Values) The leadership displays sound  $\Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow$ judgement  $\Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow$ Independent advice is sought by the leadership team when needed \*\*\*\* A client centered people culture is fostered by the leadership The leadership actively develop \*\*\*\* people across the organization Trust in the leadership team is high \*\*\*\* A foundation is provided by the leadership for retaining great employees An environment is set for making the \*\*\*\* workplace a place of purpose and fun  $\Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow$ Insight and wisdom is displayed in encouraging work life balance while maximizing talent \*\*\*\* Through the leadership's example, employees are focused on creating value \*\*\*\* Innovation is a core part of this company's leadership An environment is created where \*\*\*\* people are engaged in the journey of change and growth \*\*\*\* The leadership fosters an environment where knowledge is shared and talents are released 9 **Business Leadership Attributes** Calculation

## **Section 5: Supplier Engagement Attributes**

\*\*\*\* **Suppliers understand and feel** connected to company goals The company is great at building \*\*\*\* mutual relationships with suppliers \*\*\*\* The company is committed to their suppliers success  $\Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow$ Suppliers are regularly engaged by the company to keep abreast of their **business**  $\Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow$ The company is open and shares new ideas and information \*\*\*\* The intent of a suppliers actions are looked at when dealing with incidents An open environment is created for suppliers to comfortably ask questions and raise problems The company agrees to realistic \*\*\*\* deadlines for suppliers The suppliers of this company are \*\*\*\* treated with respect and dignity The company regularly seeks and \*\*\*\* engages in supplier feedback **Supplier Engagement Attributes** 5.80 Calculation

## **Section 6: Business Values Attributes**

The corporate values are clearly defined and communicated	*****
The company's walk matches its talk as experienced by all stakeholders	****
The staff demonstrates honest and integral business practices	*****
Corporate governance is well established with policies and procedures followed	****
A high priority is placed on client goals before company goals	****
The products and services provided represent value for money	*****
The company meets its promises in all areas and is considered reliable	****
When a potential or real conflict of interest arises it is managed openly and transparently	****
The value proposition of products and services align with client perceived benefits	****
The company is transparent with pricing and services delivered	*****
Business Values Attributes Calculation	5.70

### **Section 7: Business Operations Competence Attributes**

The staff across the organization \*\*\*\* demonstrate high knowledge of products/services Staff pride themselves in the \*\*\*\* disciplined and timely delivery of products and services  $\Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow$ There is evidence of strong and consistent quality control procedures across the business Appropriate technical skills and \*\*\*\* people development education **Keeps high standards of service** \*\*\*\* relating to accuracy and avalailability of products and services to solve problems resourcefully \*\*\*\* The company's systems and processes support the client value proposition  $\Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow$ The company has appropriate systems for managing opportunities and risks Staff mobilize people and resources \*\*\*\* effectively The company's technology and  $\Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow \Rightarrow$ systems base supports its operational needs well **Business Operations Competence** 6.20 **Attributes Calculation** 

## **Section 8: Business Trust Attributes**

Positive energy is provided in the business	****
Emotions and feelings are shared in the business	*****
Team members are encouraged to engage in open conversation	*****
Team members are vulnerable, acknowledge their mistakes	****
A supportive and encouraging business environment is created	****
Responsibility is provided to team members	****
The business decision-making approach is inclusive	*****
Business decisions are confidently accepted and committed to	****
Transparent communication of the truth is encouraged	****
The leadership is active in engaging employees and having their contributions recognized	****
Team members demonstrate self- belief	****
<b>Business Trust Attributes Calculation</b>	6.30
Average Total	6.36
Actual Total Score	511
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#### **Increasing Your Organizational Energy: Step-by-Step Approach**

The overall Organizational Energy Score out of a maximum score of 595 indicates your current perception of the organization's energy level for optimizing operational performance and accelerating exponential growth.

The feedback can be used in discussions with your leaders and teammates about the areas where you propose your organization could improve its performance and unlock potential impediments to growth. Key trends and insights will be obtained when your feedback is considered on a collective basis with what others have said by completing this discovery exercise.

So, that you can use the feedback summary we have provided based on your responses, please follow these steps.

#### Step 1. Identification and Prioritization of Low Scores

- Conduct an initial assessment to identify your current scores for each of the eight primary Organizational Energy categories.
- Rank the eight categories based on their scores, with the lowest scores getting the highest organizational priority.
- We suggest your organization allocate more time and resources to the lowest-scoring categories to initiate improvement efforts.
- In allocating more time to the lowest-scoring categories, your organization mustn't let the highest-scoring categories decline.

#### **Step 2. Setting the Target for Optimization**

- We suggest your organization establish a clear goal for each category, ideally aiming for a score of 7/7.
- Recognize that while the ultimate goal is perfection, progress is more important than perfection.
- Develop specific, achievable objectives for each category to gradually progress towards the target score.

#### Step 3. Incremental Improvement for Mid-Range Scores

- Identify categories with scores between 5 and 7.
- Analyze these categories to understand what's working well and where improvements can be made.
- We suggest implementing targeted actions to elevate these scores, focusing on continuous, incremental progress.

#### Step 4. Continuous Assessment and Adjustment

- Establish a regular schedule for reassessing your scores in each category.
- Use these assessments to gauge progress and identify new areas that may require attention.
- Adapt your strategies based on these assessments, ensuring a flexible approach that responds to changing needs and circumstances.

#### **Step 5. Documentation and Reflection**

- We suggest your organization should keep a detailed record of actions taken, progress made, and challenges encountered in each category.
- As an organization reflect on these experiences regularly to glean insights and lessons that can inform future strategies.
- Share your progress and reflections with a mentor, coach, or peer group to gain external perspectives and advice.
- Repeat completion of the Organizational Energy Discovery every 6 months.