

DA Behavior®

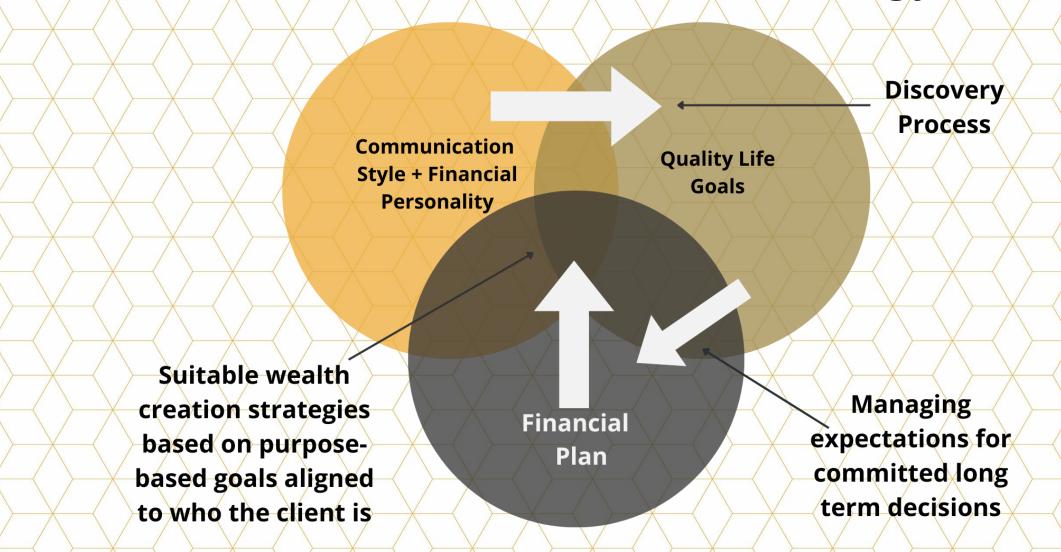
Human Performance Acceleration Using Behavioral Insights Since 2001







The Financial DNA Discovery Process Holistic Client-Centered KYC Methodology



Compliant KYC Discovery Process Incorporating Financial DNA Measurement

Traditional -Objective Factors

- Wealth (Net worth)
- Annual Income,
- Tax Status
- Employment Stability
- Time

horizon,Liquidity

- Spending Patterns
- Demographic Factors
- -age
- Financial Goal
 Needs/Objectives
- Financial Capacity
- Investment
 Experience, Knowledge
- Education, work experience

Financial DNA -Subjective Factors

- Communication and Learning Style
- Purpose Based Goals (Needs and Wants)
- Risk Profile

 (including Risk
 Propensity,
 Tolerance, Loss
 Aversion, Preference,
 Composure) Style
- 16 Behavioral Biases influencing decisionmaking style

Goals Based Planning

- In-depth client inquiry and interactive discussions
- Structure for advisor to make professional judgement
- Risk Profile development based on objective and subjective factors
- Allocation of risk profile to different goal buckets
- IPS to guide decisions

Changing the Know Your Client Paradigm with a Behavioral Finance Platform Using Financial DNA

$\langle \rangle$	Traditional Paradigm	Financial DNA Holistic Approach	New Generation of Financial Personality Discovery and Performance Measurement	
\langle	Big Data and Artificial Intelligence (Current Observed Behaviors Based on Assumptions and Some Actions)		Completion of a Validated Discovery Process by each participating individual to measure stable long-term behaviors and preferences	
\langle	Singular Risk Tolerance Profiling Questionnaire (HighlySubjective)		Holistic Financial Personality Discovery firstly measuring Natural Instinctive DNA Behavior (Higher Objectivity) and then Learned Situational Behavior	
\nearrow			Measurement of Risk Propensity, Tolerance, Loss Aversion, Risk Preference, Risk Profile, 16 Behavioral Biases, Portfolio Grouping 1 to 7	
\rightarrow	Static Reports		Risk Composure: Market Mood Dashboard for Real Time Behavioral Management to Markets	_
\rightarrow	N/A		IPS and Behavioral Portfolio Models	
\langle	N/A		Customized Communication Keys and Action Steps	
7	N/A		Quality Life Insightsfor Goals- Based Planning	\
	N/A		Advisor Client Group Reporting	/
\rightarrow	Situational Questions and Intelligence, Experience Bias		Validated Psychometric Analysis using Non-Situational Forced Choice Questions and Fit for Purpose Situational Risk Profiling Questions	
\langle	Basic Stand-Alone Platform		API Integration with Custom Reporting and Branding	/

The Compliance Strength of Financial DNA Evaluated as the Platinum Standard of KYC

The Regulators globally adopt a principles-based approach to compliance and do not prescribe specific tools and methodologies.

Notwithstanding, Financial DNA meets the guidelines of the following regulators as a "fit for purpose" and "best practices" process for KYC and Investor Suitability:

USA – FINRA, SEC

Canada – OSC

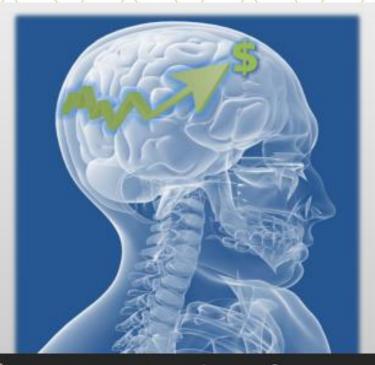
UK-FCA

Netherlands - AFM

Australia – ASIC

In addition, the Finance and Technology Research Center in the UK gave Financial DNA a "5 Star" Rating in 2012 for its psychometric strength.

About the Financial DNA Solution The World's Most Holistic Know Your Client Behavioral Discovery



Financial DNA® is a proprietary solution for comprehensively and reliably discovering all dimensions of a client's financial personality for making life and financial decisions based on extensive validated behavioral finance research. The end result is an improved goals-based financial plan for clients.

Financial DNA® = Financial Personality Multi-Dimensional Behavioral Discovery

Advisor Client Communication

Risk Profile & Behavioral Biases

Financial Personality

Goals & Spending Patterns

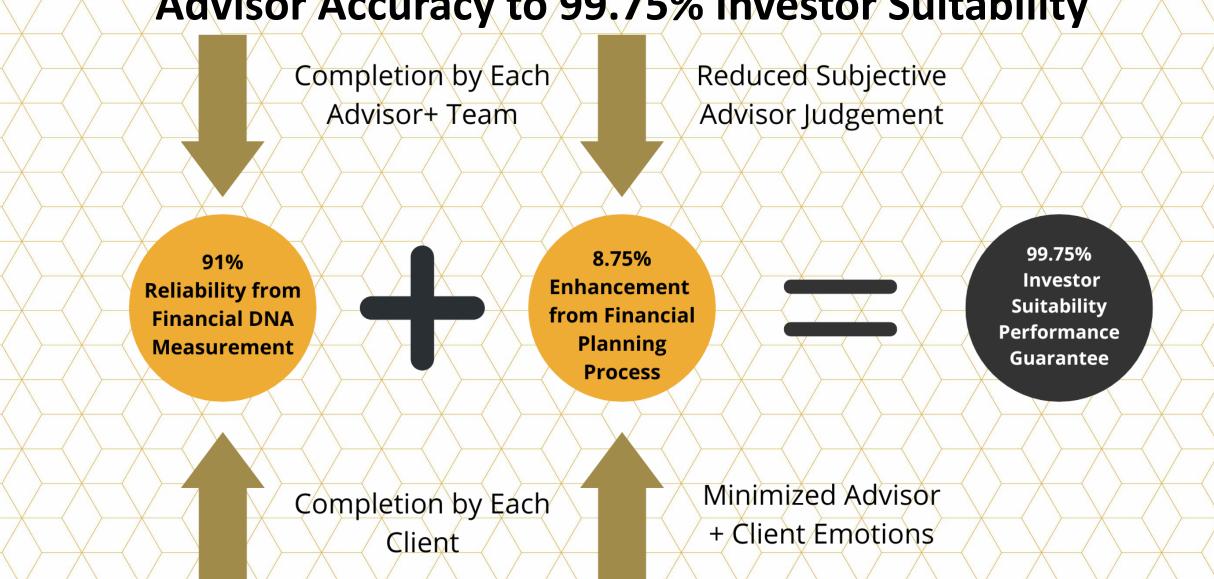
The Traditional Risk Profiling Methodologies Leave you in the Dark in Key Areas

Your ideal client
How to Communicate
Email, Phone, or Meeting?
+ more

Risk Profile

Hard Wired
Behavior
Pattern Bias Over
Confidence
Spending
+ more

The Power of Implementing Financial DNA From 40% Advisor Accuracy to 99.75% Investor Suitability



Our Complete Financial DNA Discovery Process for Wealth Mentors

Four Separate Online Discovery Steps for Customizing Life Long Financial Planning Experiences

Step 4: DNA Financial Performance

for Building Financial Plans and Investment Policy Statements Financial Personality Discovery

to identify learned financial behaviors and preferences

> Quality Life Discovery

to identify current
Quality Life balance,
and also passions,
vision,
mission, values and
life purpose

Communication DNA Discovery

to identify communication and learning

style

Single Integrated Technology Platform

Financial DNA
Natural Behavior

to gain insights into how life and financial decisions are naturally made Step 1: DNA Relationship
Performance

for Client and Employee
Engagement

Step 2: DNA Personal Performance

for Managing Client Life and Financial Behavior, including Risk Taking

Step 3: DNA Quality
Life Performance
for Setting Life Purpose
Goals to Build a Quality
Life

Financial DNA Discovery Process Deliverables Implemented in Stages

1.Communication DNA Discovery

For DNA Relationship Performance





- Identify Communication
 and Learning Style
- Takes 2-5 mins
- 12 Forced Choice Questions)
- Completed by prospects
 before first meeting

Reports:

- Consumer
- Enterprise

2. Financial DNA Natural
Behavior Discovery

For DNA
Personal
Performance



- Identify 16 Financial Behaviors, including 10 Risk Areas
- Takes 15-20 mins
- 46 Forced Choice Questions
- Completed by engaged clients in the fact find process

Reports:

- Talent/Summary
- Behavioral Mgt
- Wealth Mentoring

3. Financial DNA
Quality Life Discovery

For DNA Quality Life Performance 4. Financial DNA Financial Personality Discovery

For DNA Financial Performance



- Identify Current Quality
 Life Balance in 8 Key Life
 Areas
- Takes15-20 mins
- 80 Self-Rating Items
- Completed by clients in a deeper goal setting process

Reports:

- Quality Life Performance
- Planning



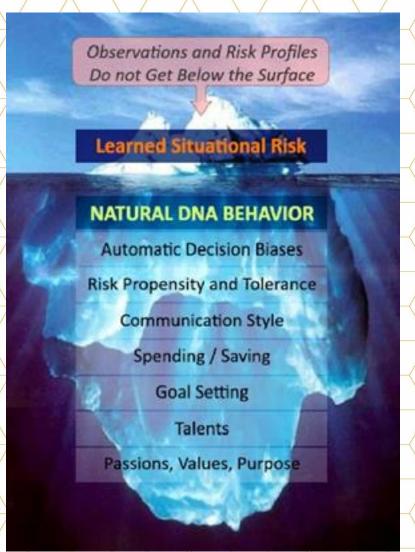
- Identify 18 Learned Financial Behaviors and Preferences
- Takes 15-20 mins
- 29 Likert Style
 Questions
- §Completed by clients in building the plan and IPS

Reports:

- Financial
 Performance
- Behavioral IPS



Quicker and 91% More Reliable Method to Predict Reactions to Market / Life Events







DNA Natural Behavior

– 46 Questions

(10 to 12 Mins)

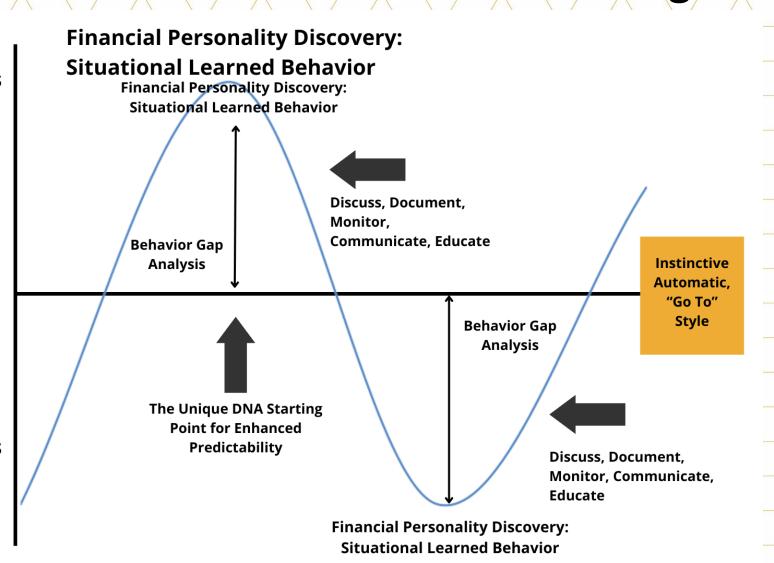
Completed by each individual client (both spouses participate

Dynamic Monitoring of Suitable Recommendations Using Financial DNA Natural Behavior Starting Point

Circumstances Skills Knowledge Experiences

Financial DNA Natural Behavior Discovery

Circumstances Skills Knowledge Experiences



Process for Advisors Using Financial DNA Insights Impacting Every Phase of the Financial Planning Process

Financial DNA Discovery Process

AdvisorEQ and Team
Development

Advisor-Client Matching

Customized Communication

Tailored
Portfolio
Construction

Deeper and More Consistent Client Inquiry Process

Greater
Disclosure of
Client:
Goals Interests
Priorities

Offering Client
Centered Solutions
Tailored to Style

Ongoing Behavioral Coaching

Compliance Monitoring

Increased Client Commitment

Improved Management of Advisor Biases

New Client Onboarding Process for Enhancing Engagement and Deepening Discover



Financial DNA®

DNA Client Onboarding Process



Client Onboarding

- 1. Every client to complete Financial DNA Natural Behavior Discovery (taking 10 to 12minutes) after an introductory meeting, but before the financial planning process commences.
- 2. Report discussed with the client during the planning process and plan tailored to client's decision-making style, risk, goals and financial capacity.

Annual Review and Transitions

Initially complete FDNA Natural Behavior Discovery one time only. However, reports are referenced in every interaction through the client lifecycle.

Additional Quality Life and Financial Personality Discovery steps available to know the client at adeeper level.

DNA Advice and Compliance Process How is the Financial DNA Discovery Process Used?

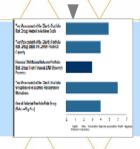
Compliance Phases of Advice Process

After the Risk Profile is known using Financial DNA, the advisor prepares a plan and IPS for further discussion and client sign-off. The factors considered in making recommendations are documented.













Client online
completion of the
FDNA Natural
Behavior Discovery
Processand gets
report Optional:
Financial Personality
Discovery

Advisor reviews clientFDNA reports and prepares for discovery meeting knowing howto adapt his/her biases

Advisor discusses the FDNA Report in the discovery meeting in context of client needs, wants, goals, financial capacity, riskprofile and experiences. Simulate emotions using Market Mood.

DNA data integrated to CRMand Financial Planning Softwarefor monitoring all communications and processes, and to provide exception reporting for misaligned actions

Annual Review: Client online completion of the FDNA Financial Personality Discovery Process to compare natural behavior against situational and behavioral changes.

Update IPS

Client Onboarding:

Deployment of the Financial DNA Reports

CDNA Customized
Meeting Guide
(1 page) for advisor
to engage the client
on their terms

FDNA Summary
Report
(6 pages) for advisor and client to identify decision-making style, biases and risk

Report
(1 page) for pinpointing
the client interview to 10
key behavioral insights; or
Comparison Talent DNA
Report
(1 page) for Couples

Financial Talent DNA

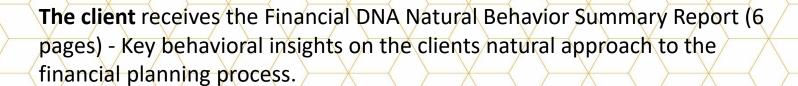
DNA Behavioral
Management Guide
for the advisor to
adapt their style in
behaviorally
managing the client

Behavioral IPS
to align financial
personality to the
plan

Additional FDNA
Discovery Processes:
Quality Life Financial
Personality

Financial DNA Natural Behavior Discovery Reporting for Clients and Advisors

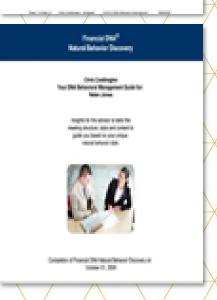




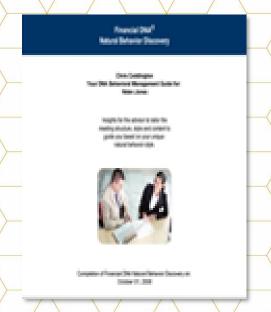
The advisor uses the Behavioral Management Guide comparing themselves to the client and to help them guide the advisory process

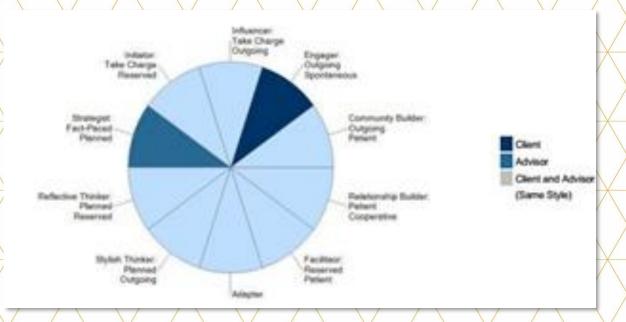


- Additional: Financial Talent DNA Comparison Report Highlighting couple differences
- 3. Alternative Option: Financial DNA Investment Risk Report (3 pages) addressing investment risk only



DNA Behavioral Management Guide Report Helps Advisors Guide Clients to the Right Solutions

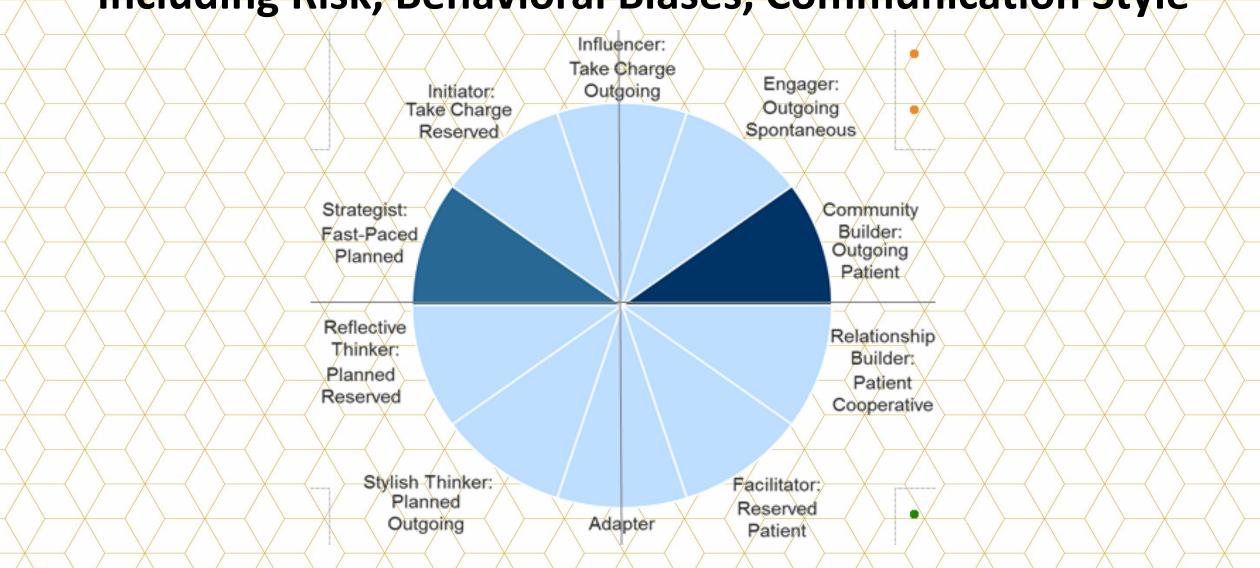




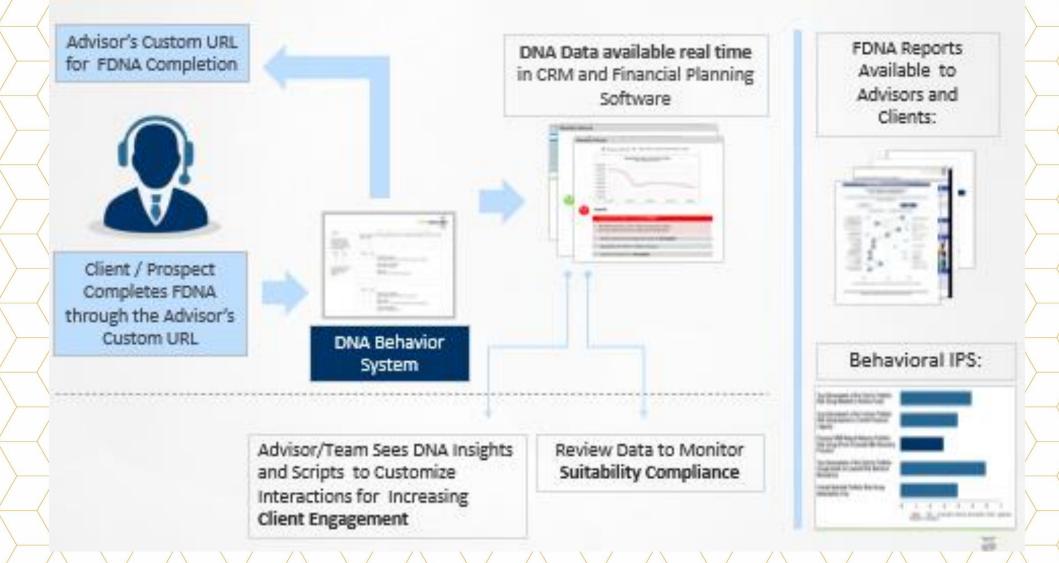
Report provides:

- 1. Behavioral differences between client and advisor
- 2. Guidance for the advisor to adapt their style to the client
- 3. Financial behavior biases and risk reporting
- 4. Client engagement meeting process and questions relationship, financial and investment behaviors
- 5. Behavioral IPS aligning goals, financial capacity and risk-taking behaviors

Financial DNA Natural Behavior Unique Style Matrix Including Risk, Behavioral Biases, Communication Style



How Advisors are Accessing Financial DNA® In All Phases of the Financial Planning Process



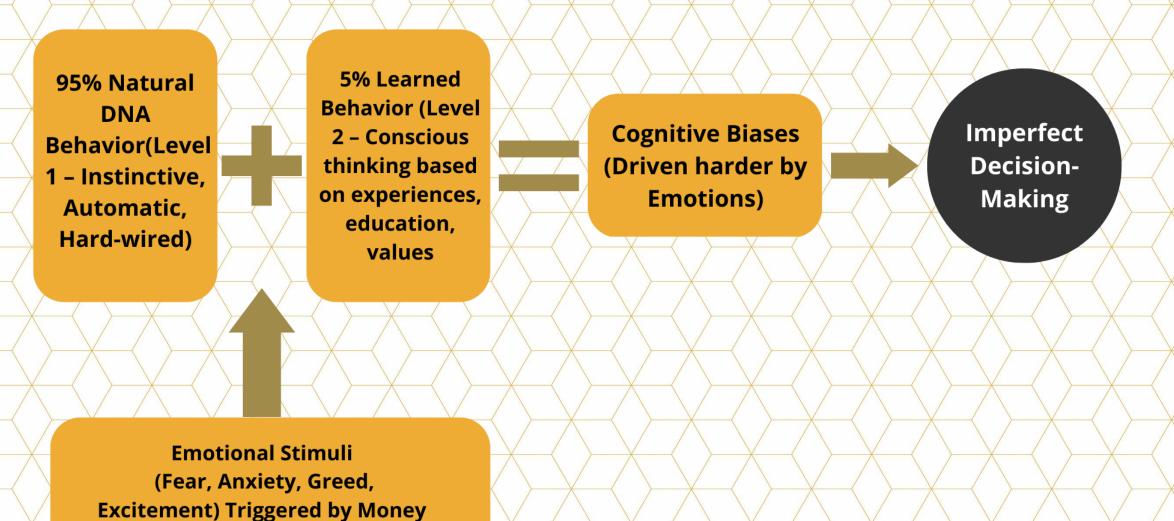


The Definition of Financial DNA® The 2 Levels of a Person's Financial Personality

Every person inherently has a unique Financial DNA® code representing their financial personality. The financial personality influences every life and financial decision a person makes, and has 2 levels which are integrated:

- 1. The natural born DNA behavioral style that remains stable over time and will drive how they consistently respond to different events; and
- 2. Their current learned behavioral style which is consistently shaped by their environment, life experiences, values and education.

Your Financial Personality Brain The Drivers of Imperfect Decision-Making



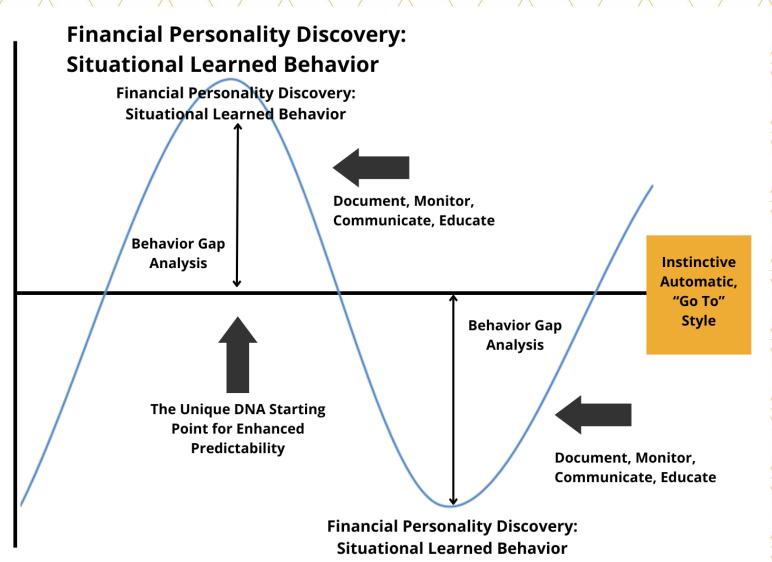
and Relationships

Re-Positioning the Discovery Starting Point to Natural DNA Hard Wired Behavior

Skills Knowledge Experiences Environments

Financial DNA Natural Behavior Discovery

Skills Knowledge Experiences Environments



Risk Profile Construction Utilizing the Right Data Operational Best Practices

Upfront + One Time: Financial DNA Natural Behavior Discovery (Level 1- Nature)

Identifies long-term perspective and emotional commitment for risk/reward trade-off.

of risk profile more
objective 91% reliability
Reversion "go to"
emotional point in
pressure event situations.

Annual: Financial Personality Discovery (Level 2 - Nurture)

influences of current environment, experience, education on taking risk.

Identifies preferences and potential rational thinking Indicates short term decisionmaking.

Alignment + Aggregation

Gap analysis of natural and learned risk profile styles Identify attitudinal and perception shifts.

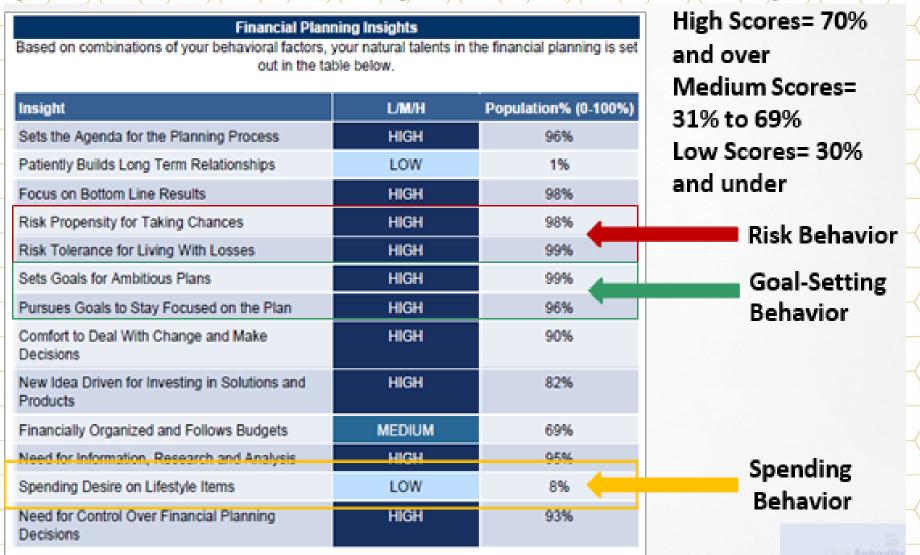
Align behavior to objective factors influencing portfolio - including spending Document and adjust IPS.

Suitability Requires Consideration of Many Risk Factors The Key Elements of Financial DNA Risk Profile Discovery

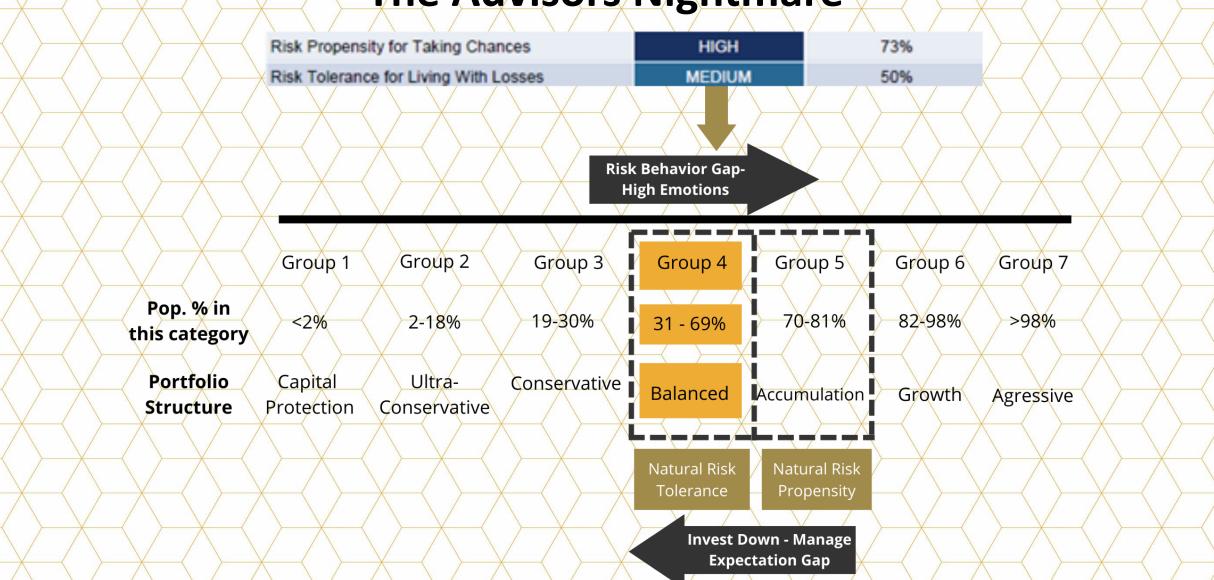
	Key Investment Risk Elements	Terminology Definitions	FDNA Natural Behavior Discovery (Level 1 – Automatic, Instinctive, Hard-Wired)	FDNA Learned Behavior Discovery (Level 2 – Learned Situational BehaviorBased on Experiences, Education, Environment)
	Risk Need	Risk required to meet financial goals	High Wealth Creation Motivation - Goals Drive	FDNA IPS + Financial Planning Software
$\rightarrow \times$	Risk Capacity	Financial ability to endure the risks of portfolio losses	Low Spending Behavior	FDNA IPS + Financial Planning Software
$\overline{}$	Risk Propensity	Willingness to take risk	Yes - Bold Sub-factor Score	Yes
	Risk Tolerance	Willingness to live with losses	Yes – Risk Tolerant Sub- Factor Score	Yes
	Loss Aversion	Likelihood to maintain investments in down markets and not crystalize losses - Extent upset/emotional losing money more than making it	Yes	Yes
\rightarrow	Risk Composure	How client will behave in a crisis	Market Mood/Financial EQ	Yes - Financial EQ
\rightarrow	Risk Perception	Judgement about severity of risk in current climate	Inherently not measured as client gut feel	Inherently not measured as client gut feel
	Risk Preferences	Personal evaluation of risk preference	No	Yes
	≻ Risk Profile	Aggregate of the above factors for	Financial Rehavior Canability	FDNA IPS + Client Conversation

Financial Planning Insights

Key Behaviors to Navigate in the Planning Process



Risk Propensity vs Risk Tolerance The Advisors Nightmare



Client's Natural Behavior Portfolio Risk Group Based on Risk Propensity and Risk Tolerance



Building the Plan and IPS – Summary of Clients Selected Portfolio Risk Aligned to Goals, Capacity

Your Assessment of the Client's Current Portfolio Risk Profile Group

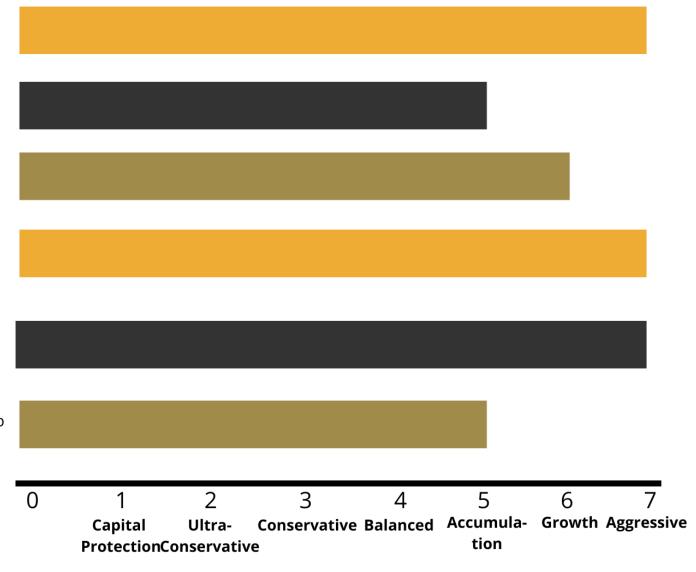
Your Assessment of the Client's Portfolio Risk Need Group to Achieve Goals

Your Assessment of the Client's Portfolio Risk Group based on Current Financial Risk Capacity

Financial DNA Natural Behavior Portfolio Risk Group (based on Risk Propensity and Tolerance)

Financial DNA Learned Behavior Portfolio Risk Group (From Financial Personality Discovery or Advisor's Assessment of the client)

Overall Selected Portfolio Risk Profile Group (Selected by Advisor and Client based on discussion of the aggregate of all scores)



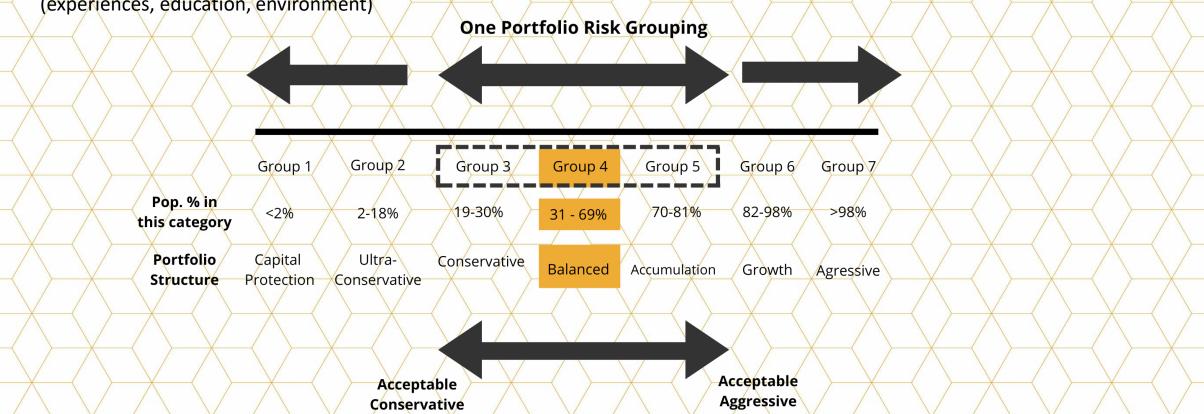
Building a Behavior Centered Portfolio with the Client Mutually Agreeing the Overall Risk Profile

Approach: 1. Do not set the Risk Profile higher than the Risk Need (to achieve the goals).

2. Build the portfolio within +/- 1 Grouping of the Natural Behavior Portfolio Risk Profile Group as it reflects the long term "go to" default behavior. Subject to:

Portfolio

(i)Review the client's Risk Need (to achieve goals) and Risk Capacity (financial ability) (ii)The client's Learned Risk Behavior Motivations (experiences, education, environment)



Portfolio

Investment Portfolio Risk Reward Analysis The Risk Need Group Level to Achieve Client's Goals

Portfolio Risk Group	1. Capital Protection	2. Ultra- Conservative	3. Conservative	4. Balanced	5. Accumulation	6. Growth	7. Aggressive
1. Investment Portfolio Rate of Return Aim to Achieve Goals (Without Borrowing)	In Line with Cash Deposits	In Line with or slightly better than cash deposits	Excess of deposits and possibly beats inflation	Average returns higher than deposit rates and inflation	Above average returns and higher than deposits or inflation	Significantly higher than deposits and inflation with high return potential over the long term	The highest return potential over the longer term

Investment Portfolio Risk Reward Analysis Risk Capacity Group Level Aligned to Financial Ability

			7 7 7 7					7 - 3 - 3 - 7 - 7	/
$\langle \rangle$	Portfolio Risk Group	1. Capital Protection	2. Ultra- Conservative	3. Conservative	4. Balanced	5. Accumulation	6. Growth	7. Aggressive	\ \
	2. Average Portfolio Fluctuation Based on 5 Year Data of Monthly Pricing	0% to ±0.5%	±0.5% to ±2%	±2% to ±5%	±5% to ±10%	±10% to ±15%	±15% to ±25%	±25% or greater	<i>* * * * * * * * * *</i>
	3. Potential Short Term Portfolio Loss (Based on Outer Limits)	-1%	-4%	-10%	-20%	-30%	-50%	Far greater than -50%	\rightarrow \right
	4. Risk of Expected Loss	Very Low Risk	Low Risk	Low to Medium Risk	Medium Risk	Medium to High Risk	High Risk	Very High Risk	\nearrow

Potential Learned Risk Behavior Motivations Factors Influencing Client's Risk Profile Level

Potential Motivations Influencing Client Investment Decisions	Client Maybe Motivated to Invest Higher Than their Natural Risk Behavior	Client Maybe Motivated to Invest Lower Than their Natural Risk Behavior
1.Market Perception	Bullish	Bearish
2.Goal Setting Attitude	Ambitious	Conservative
3. Financial Decision-Making Confidence	High	Low
4.Age	Retirement in 10+ Years	Close to Retirement
5.Financial Experiences	Good – "Rags to Riches"	Poor – "Riches to Rags"
6.Life Experiences	Positive Feeling	Negative Mood
7. Values and Beliefs	Belief in taking risk builds wealth	Belief that investments are for life security
8.Financial Education	High Investment Knowledge	Low Investment Knowledge

Goals Based Behavioral Portfolio Design A Strategic Approach Based on Needs and Wants

1. Strategy Allocation

- 3 Portfolio Buckets with \$\$\$ based on goals (needs and wants), financial ability and Risk Profile
- Different Portfolio Risk Profile Grouping for each Bucket

2. Asset Allocation

- Asset Allocation determined for each Portfolio Bucket
- Passive vs Active Investing Style varies for each Bucket depending on Portfolio Risk Grouping and Capacity

Goals-Based Behavioral Portfolio Design Strategy Allocation

3 Portfolio Buckets A "Mental Accounting" Approach

Operating Portfolio
("Preservation")
Preserve principal, generate
income and minimize
volatility.

Amount: Min 6 to 12 months cash for daily activities (short term needs and wants),up to 3 to 5 years cash for Retired Person.

(Risk Portfolio Grouping 1)

Capital Appreciation
("Accumulation")

Manage volatility but focus on appreciation to generate future purchasing power for building retirement capital (long term needs).

Amount: 5 to 10 year horizon. (Risk Portfolio Grouping 2 to 7)

Strategic Portfolio
("Speculative")
Designed to meet special
objectives, generate high
returns or cash flow and are
less liquid.

Amount: Long-term horizon and can be lost without retirement damage (long term wants).

(Risk Portfolio Grouping 5 to 7).

Specific Measurement of Each Behavioral Bias Insights for Behaviorally Managing Client Decisions

1.3 Influences of Behavioral Biases on the Client's Financial Decision-Making The behavioral biases highlighted below are all patterns of behavior which if not managed can cause a client to make irrational decisions on a regular basis, increasing the risk of not achieving their goals. Discuss the strongest behavioral biases with the client and agree a strategy for managing them. Optimism Bias Exhilarated by playing a big game even if they know it is difficult to win. Action: Consider the potential sacr ifice Over Confidence Can think they are more successful at investing than they really are. Action: Evaluate the dangers better Consolidated View Prefers to look at the aggregate portfolio rather than individual positions. Action: 97% Likes to put money into separate buckets for specific purposes. Action: Adopt a 97% more flexible approach Tends to be impatient to get results and may sell at the wrong time. Action: Adopt a longer term approach Controlling Tends to control decisionmaking and take action without advice. Action: Seek Can be fixed on keeping in line with established benchmarks. Action: Consider Desires order in the face of chaos by looking for predictable patterns in markets. Action: Be more flexible with strategy In adversity tends to make decisions quickly and emotionally based on instinct. Action: Slow down and evaluate Likely to give more weight to recent information and ideas. Action: Adopt a structured approach **Disposition Effect** May sell winners and hang on to losers for too long. Action: Follow investment Tends to stampede into investments in exuberance and out in fear. Action: Make 3% more educated decisions earn calculated risk-taking May not realize losses to avoid pain even though values may fall further. Action: 1% Be more rational with decisions Hesitant in case will miss out on a potential gain from the next best thing. Action: 1% Set decision-making boundaries Status Quo Bias Likely to take notice of information which will keep their world the same. Action: 1% Appreciate growth opportunities 100%

DNA Customized Behavioral Management Guide

How Will You Manage Client Risk Composure (Emotions)? In every Interaction, Annual Review and Market Volatility



Market Mood™

For the first time, advisors can predict the Market Mood of clients in times of volatility and have at their finger tips the customized communication keys and instructions for proactively taking action.

Comfortable



Power Real Time Client Behavioral Management Use the Market Mood™ to Simulate Risk Composure

Predict how clients are reacting to market events (in real time).



Comfortable: Regular meeting schedule

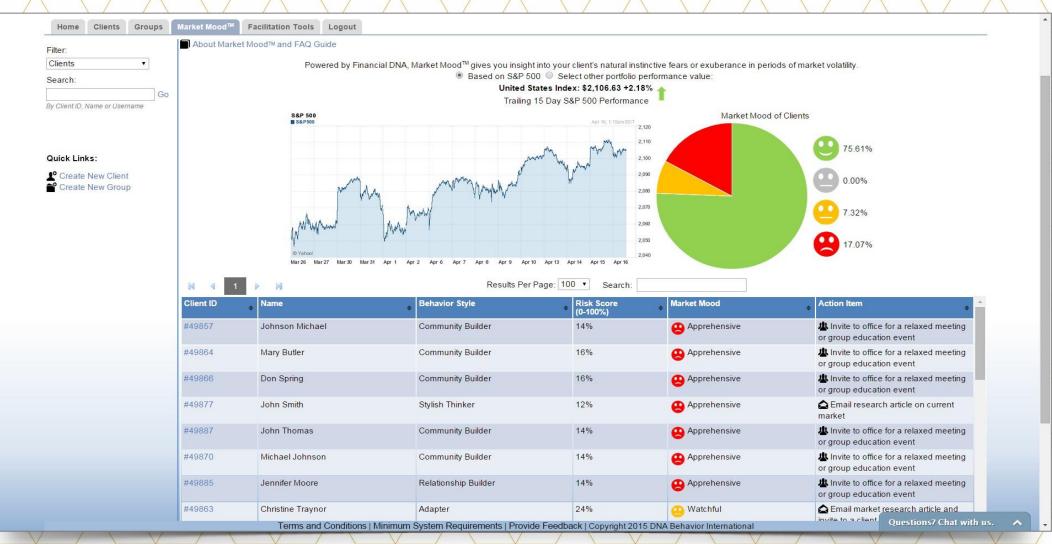
Watchful: Education opportunity

Pearful: Prevent client turnover





Market Mood Firm Dashboard for Building a Market Volatility Plan



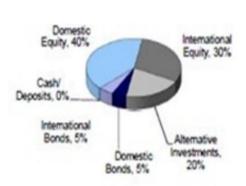
Optional: Financial Personality Discovery Annually Aligning Natural and Learned Behavior

Financial Performance with Financial **Personality Discovery** for revealing situational learned financial behaviors and preferences at a deeper level to build and review Financial Plans and Investment Policy Statements - 29 questions taking 20 to 30 minutes



Financial Personality Analysis comparing the Natural DNA Risk Taking Behavior which remains stable over time and Learned Risk Taking Behavior which changes situationally.

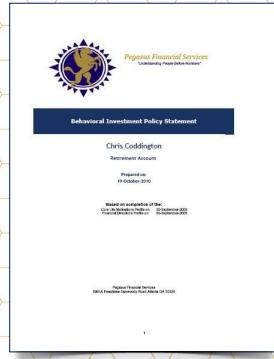




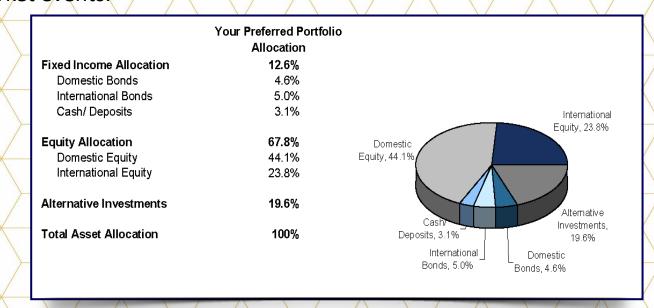
The 5 Key Financial Performance Areas Application for Decision-Making Improvement

Financial Performance Area	Definition	Financial Performance Goal	Financial Performance Struggle	
Risk Behavior	Emotional capacity to make financial and investment decisions which lead to higher returns	Set appropriate boundaries for making committed decisions	Over or under confidence	
Relationship Management	Preference for how you wish to be related to and managed in the financial planning process	Building trust for open discussion	Lack of open communication	
Financial Planning Management	Preference for managing the financial planning process and making decisions	Follow a structured planning and review process	Lack of a written plan which is followed	
Wealth Building	Motivation to build wealth through investments	Build an investment portfolio that you understand and are comfortable with	Not having a clear investment strategy to meet your goals	
Financial Emotional Intelligence	Ability to proactively manage emotions in making decisions	Maintaining emotional balance	Over-reacting to market events	

Behavioral Investment Policy Statement Updated for Material Goal and Portfolio Changes



- Formalized agreement between advisor and client of the established investment objectives, horizons, process, policies and agreed mandate for investing aportfolio.
- 2. Includes an asset allocation based on the investor's financial personality, buckets of Quality Life goals and overall Risk Profile.
- 3. Protection against spur of the moment emotional decisions based on short term market events.



Asset Allocation Determined by Firm Based on Country, Client Goals, Capacity, Risk Profile, Policies

Indicative Standard USA Investment Portfolio Attributes for All Groups (Defined by Firm not DNA Behavior)

Portfolio Risk Group	Group 1	Group 2	Group 3	Group 4	Group 5	Group 6	Group 7
Capital Appreciation Portfolio:	Capital Protection	Ultra- Conservative	Conservative	Balanced	Accumulation	Growth	Aggressive
Defensive	90%	80%	60%	50%	40%	20%	10%
Growth	10%	20%	40%	50%	60%	80%	90%
Fixed Income Allocation	90%	80%	60%	51%	40%	20%	10%
Domestic Bonds	45%	40%	25%	21%	15%	10%	5%
International Bonds	0%	10%	10%	14%	10%	5%	5%
Cash/ Deposits	45%	5U%	25%	21 _{7h}	15%	5%	U%
Equity Allocation	10%	20%	20%	50%	60%	80%	90%
Domestic Equity	10%	20%	20%	3.5%	40%	45%	40%
International Equity	0%	0%	0%	15%	20%	30%	30%
Strategic Portfolio: Alternative Investments	0%	0%	0%	0%	5%	15%	25%
Operating (Cash, Short Term Portfolio: Bonds)	100%						
Investment Style: Passive vs Active	100% Passive	100% Passive	100% Passive	100% Passive	75% Passive	65% Passive	50% Passive

Communication DNA Reports Connect to the Client in the First Meeting



1-Page Communication DNA Consumer Report

- Immediately available to the client
- Provides insights to communication preferences and learning style



1- Page Customized Meeting Guide Report

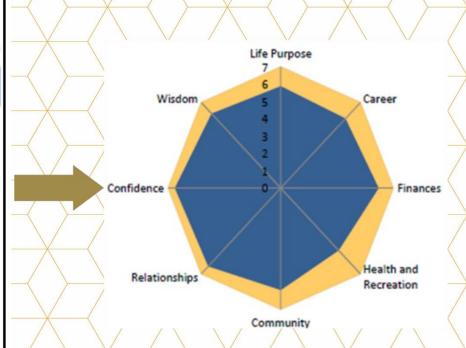
- Overlays advisor's style with client's style
- Provides insights for advisor to customize the meeting experience

Additional enterprise reports are available for firm use.

Optional: Quality Life Discovery Annually For Purpose Based Planning and Annual Goal Review

Quality Life Performance
with Quality Life Discovery
for Setting Goals based on
Identifying the Clients
Current Strength and
Struggles Areas for Living a
Quality Life – 80 rating
Items across 8 areas taking
20 to 30 minutes

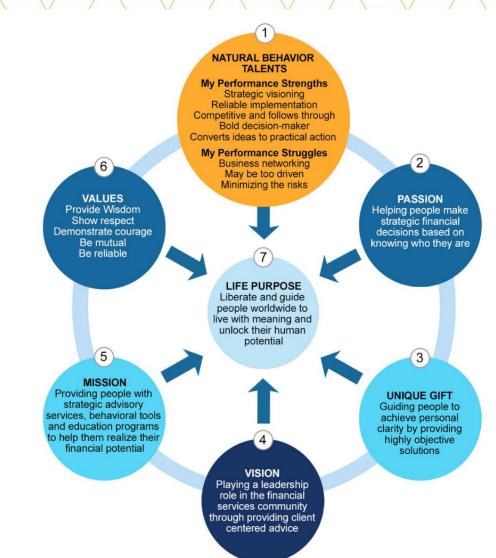




DNA Quality Life Performance Report

Optional: Quality Life Planning Process For Clients in Transition

Quality Life Planning Process
with Life Purpose Discovery
based on integrating a
person's Talents, Passions,
Unique Gift, Vision, Mission
and Values - rating Items
across 6 areas taking 20 to 30
minutes





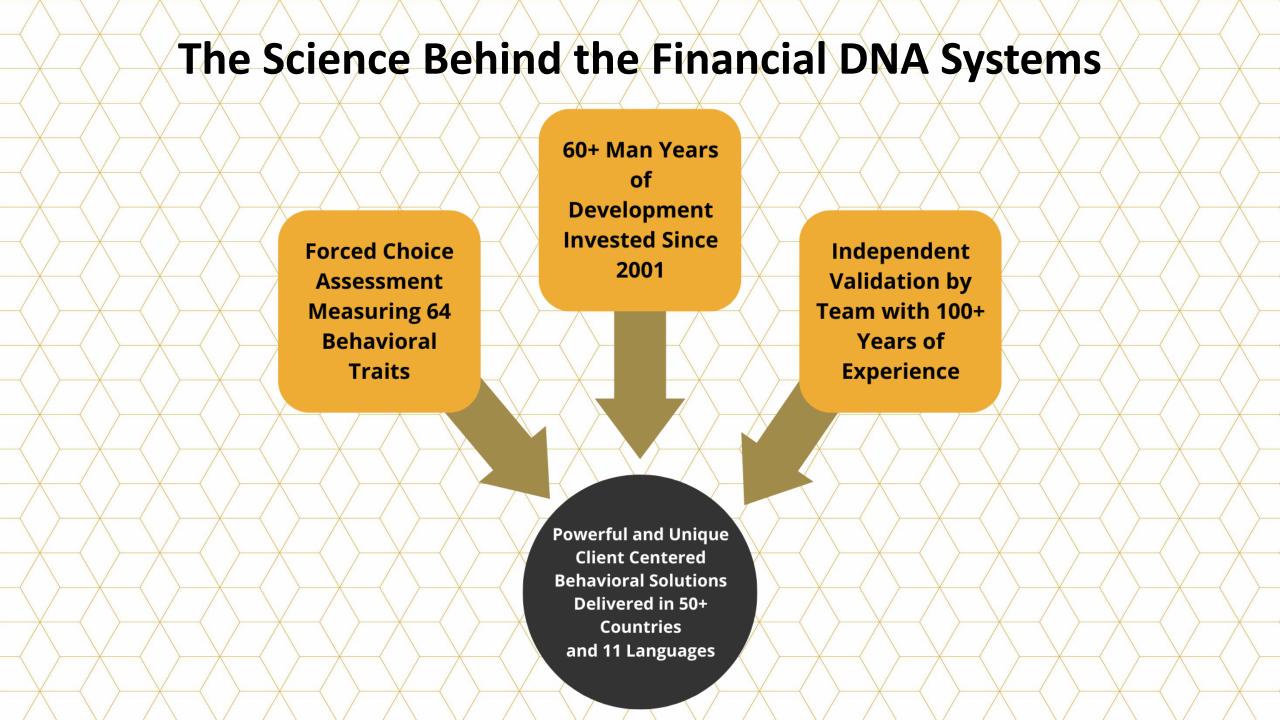
The Financial DNA Design Starting with Natural Behavior Discovery Key Assessment Principles Followed for Valid Input to Suitability

Design objective was to establish each individual investor's stable long-term preferences for taking risk versus returns, but recognize short term emotions, by:

- 1. Firstly, identifying the natural "hard-wired" behavior using a validated Forced-Choice Scoring Model completed by each investor, with singular and non-situational phrases
- 2. Secondly, identifying the influences of learned behavior by using a separate Likert Scoring Model completed by each investor with specific situational questions.

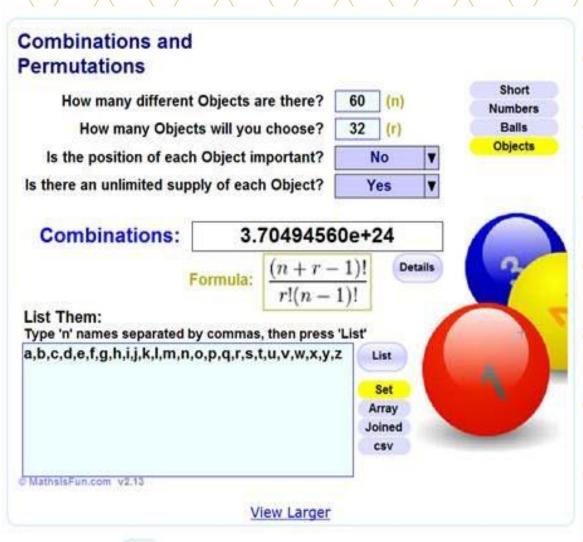
In addition ensuring:

- 1. Separate measurement of each subjective risk profile element and objective elements impacting investment objectives
- 2. Removing the need for a person to have knowledge of finance and investing, and current market conditions (situational bias)
- 3. Not requiring the person to perform computations and reasoning
- 4. Not linking past decisions with optimal future actions
- 5. Not relying on perceptions of the markets and future beliefs
- 6. Avoiding social context questions which may not be honestly answered



Independent Validation of

Financial DNA Natural Behavior Discovery



- The Financial DNA Natural Behavior Assessment is comprised of 46 sets of threenon-situational items (pairs of phrases) that relate to one of the 8 factors using a forcedchoice rating (most like, least like). methodology. A total of 138 rating items.
- 2. Independent validation work using established psychometric methodologies performed by industrial psychologists from Georgia Tech University, and other independent psychologists with a total of more than 100 years relevant experience.
- 3. The responses to the 46 questions (138 rating items) produce 2,349,060 scoringcombinations.
- The number of unique report T Score combinations is:
 3,704,945,600,000,000,512,144,136.

Additional validation research information can be provided on request

Independent Validation Process

The Psychometric Measurement Methodologies

- 1. The Financial DNA Natural Behavior Assessment is comprised of 46 sets of three non-situationalitems (pairs of phrases) that relate to one of the 8 factors using a forced choice rating (most like,least like) methodology. A total of 138 rating items. The "forced choice" rating system is used because it is independently proven to provide the most reliable prediction of behavior.
- 2. The pairs of phrases used in the assessment were determined by experienced subject matter experts on the DNA Behavior Research team, and independent validation work performed by industrial psychologists from Georgia Tech University, and other independent psychologists with atotal of more than 100 years relevant experience.
- 3. A Confirmatory Factor Analysis determined a 97.10% positive correlation of the items to the 8primary factors and 24 sub-factors.
- 4. Exploratory Factor Analyses were conducted on the factors and sub-factors to provide on whichitems related to one another to build the structure of the factors.
- 5. Convergent Validity of each of the factors was determined by correlation against the Financial DNA Path 6 factor conceptually relating to it. Each of the correlations were considered statistically significant with absolute values over .70 using the Pearson Correlation Methodology. This means that there is a 95% chance that the correlation is not random.
- 6. Cronbach's alpha co-efficient was used to assess the internal consistency of each factor. For each factor other than Pioneer all alpha co-efficients were above .80 which is considered excellent in terms of reliability.
- 7. The sample of data was taken and analyzed over 3-to-8-year time to determine repeatability and consistency which is important for determining natural predictive behaviors. The data base is continuously reviewed for accuracy.

Financial DNA Enhances the Behavioral Discovery Model Using More Robust Methodologies

TRADITIONAL

Singular
Investment
Risk Profiling
Tools using
Limited
Situational
Questions

THE PROVEN WAY FORWARD

Holistic Financial
Personality
Discovery System
Starting with
Uncovering Natural
Instinctive Behavior
Based on the Forced
Choice Assessment
Model

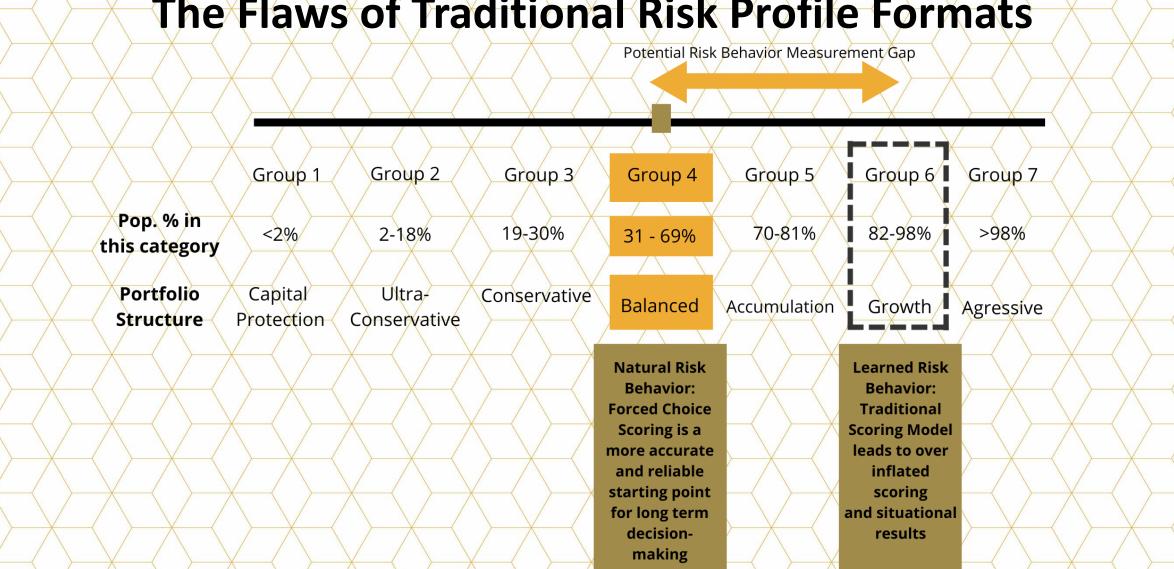
TRADITIONAL

Personality
Inventory
Systems using
Situational
Questions

The Forced Choice Scoring Model is academically proven to be one standard deviation more accurate than Likert Scoring Models (Situational Questions)

Risk Profile Formats

The Flaws of Traditional Risk Profile Formats



Forced Choice Questions Leading to Predictive Measurement Making a Subjective Process More Objective

Choose "Most Like" you and "Least Like" you from each triad of words

☐ Attentive

Pays careful attention to what is <u>said</u>; makes effort to listen well

☐ Thinks quickly

Intelligent, mentally alert and sharp

☐ Follows routines
Likes habit, prefers to
perform in a routine

manner

- □ Confidently faces danger Bold, brave, valiant, fearless
- ☐ Interactive
 Sociable, wants to interact
 with others, seeks
 communication
- ☐ Self-assured Full of assurance and certainty, bold, confident

Decision Maker

Conclusive, decisive, comfortable in decision making or problem solving

- ☐ Generates new ideas
 Inventive, imaginative,
 characterized by originality
 and expressiveness
- □ Determined Follows through on goals, focused on outcomes

Measurement strengths for long term reliability and predictability in different marketcycles:

- 1. Non-situational phrases that consistently measure specific ingrained behaviors and automatic biases over long periods
- 2. Easy to understand low chance of misinterpretation
- 3. Very difficult to "game" the assessment

Traditional Situational Questions Leading to Inconsistent Measurement

- I want to use my money to become an important person in the community. How strongly do you agree? Strongly agree Agree somewhat Disagree somewhat Disagree strongly
- ☐ I am willing to take significant risk in order to increase my returns. Does this describe your attitude toward risk? Not at all
 - To a small extent
 - To a moderate extent
 - To a great extent
 - To a very great extent

- To what extent does ensuring your financial future is protected occupy your time, thoughts and energy?
 - Not at all
 - To a small extent.
 - To a moderate extent
 - To a great extent
 - To a very great extent.

Long term predictability and reliability issues:

- 1. Responses change depending on situation and market events
- 2. Difficult to interpret and requires education
- 3. Strengths (risk tolerance) likely to be overstated and struggles understated by 1 standard deviation

Financial Personality Discovery Construction Specific Situational Risk Tolerance Questions

The Financial Personality Discovery has been developed with 29 "best of breed" situational based questions and scoring model which specifically assess for the client's current short-term risk propensity, risk tolerance and loss aversion:

- 1) Financial knowledge and experience if high, can accept more risk and lessemotional with losses
- 2. Acceptance of income volatility in fluctuating markets
- 3. Self-assessment of willingness to take risk
- 4. Loss aversion in down markets based on a reference point initial amountinvested and changes in the values of invested assets
- 5.X Emotional response to risk willingness to reflect on information and employan analytic process
- 6. Financial awareness of the consequences of risk: risk-reward trade-off
- 7. Response to investment volatility in the past
- 8. Ability to accept risk within context of different portfolio structures and instruments
- 9. Attitude to taking on debt and paying it off

